



Last updated: 26 June 2025

Membership Perks

1. UWU may withdraw or change Membership Perks or Solidarity Perks at any time and we will contact members to advise of this and/or update our website.
2. UWU accepts no liability for the services provided by our third party partners. Whilst we are happy to receive feedback, members should raise any complaints directly with the provider.
3. UWU will review these T&Cs from time to time with the latest version available on our website.

Solidarity Perks

4. Members on any Solidarity membership tier are eligible to claim Solidarity Perks.
5. UWU incurs a cost when issuing voucher codes for Solidarity Perks, therefore we set out eligibility criteria to minimise misuse or fraud as follows:

a. TOTUM+ membership

- i. *Existing Solidarity members:* We will issue a voucher code as soon as possible.
- ii. *New joiners as Solidarity members:* We will issue a voucher code once your first direct debit payment clears and this can take about one week.
- iii. *Existing members upgrading to Solidarity:* If your membership is in good standing we will amend your direct debit and issue a voucher code as soon as possible. However we reserve the right to wait for your next direct debit payment to clear.

b. Free will writing

- i. *Existing Solidarity members:* We will issue a voucher code as soon as possible provided you have maintained **a continuous three months** of Solidarity membership
- ii. *New joiners as Solidarity members:* We will issue a voucher code after you have maintained **a continuous three months** of Solidarity membership

- iii. *Existing members upgrading to Solidarity:* If your membership is in good standing we will amend your direct debit and issue a voucher code as soon as possible. However we reserve the right to wait until you have maintained **a continuous three months** of Solidarity membership.
6. There is an expectation that members maintain Solidarity membership wherever possible in order to be eligible to claim future Solidarity Perks.
- a. In practice, this means maintaining your Solidarity membership for a minimum of 6 months before switching to a standard rate; if you later upgrade to Solidarity again, we reserve the right to wait until you have maintained **a continuous three months** of Solidarity membership before issuing any further voucher codes.